Export Warranty Claim (EWC)

Warranty is against manufacturing defects, which excludes damage arising from users's misuse

DATE:

To: Jinhui Industries Sdn Bhd

Distributor's Name :			
Customer/ User's Name :			
Customer/ User's Town & Country :			
Application: ☐ Construction of buildings ☐ Sewage Projects *(Please tick)* ☐ Construction Road/Dam/Bridge ☐ Others, please specify: …… ……			
Nature of Complaint: *(Please enclose photographs of the products claimed to be defective)*			
Product Description :		Complaint Date :	
Product Model :		Customer/User Purchase Date :	
Serial no. :		Customer/User Purchase Doc. No.:	
Defective Parts, if any	Part Code/ Description	Quantity	Remarks
Reported By: Signature …… Name ……			

For Jinhui Industries Sdn Bhd Office Use Only

The above claim has been reviewed and it is concluded that the claim is ☐ Under warranty ☐ Over warranty, remarks: …… Signature : …… Date : ……
Reply Letter Ref: …… Date of reply : …… Compensation arrangement:
Review and remarks by Engineering Personnel: Signature : …… Date : ……